List of 400 error messages to support Companies API

Version 2.2 *(updated July 2018)*

Notes:

- *A 400 error will be returned with one of the error codes outlined below where a business rule has not been met*
- *a 403 error will be returned where the user does not yet have the required authority granted to maintain (including file AR) the company in question.*

Filing of an annual return

| POST | /{companyUuid}/annual-returns | Files an annual return. |

Where an annual return filing is not successful the following error codes may be seen:

Error Code	Description
MSG049_03	Annual return already filed
MSG049_06	Annual return filing not required. The annual return for this company is no longer required for this filing year due to it already being filed.
MSG049_04	Current month is less than annual return filing month.
MSG049_05	Filing AR during first year of company incorporation. An annual return is not due in the first year of company incorporation. The annual return for {0} is due on {3}.
MSG049_02	Company not in the expected 'registered' state to file an annual return.
MSG037b-17	Error retrieving ASIC details for Australian director. We are currently experiencing connection issues with the Australian Securities & Investment Commission (ASIC), and are unable to verify the Australian Company Number (ACN). o proceed with this application, enter the name of the Australian company.
UHC_REMOVED	Ultimately holding company not valid The Ultimate holding company that has previously been provided is no longer valid due to it subsequently being removed from the New Zealand companies register. To proceed with filing this annual return please either provide a replacement ultimate holding company or nominate that an ultimate holding company no longer applies.
INVALID_ASIC	Asic not valid. An Australian company previously provided is not valid. The Australian Company Number (ACN) provided cannot be matched against an Australian Company

Error Code	Description
	To proceed with the filing of this annual return, please replace this company or advise whether the director is no longer a director of a company incorporated in Australia.
INVALID_ASIC_TYPE	ASIC company entity type changed.
	An Australian company previously provided has changed entity type and is no longer valid. The company must be either an: • Australian proprietary company • Australian public company
INVALID_ASIC_STATUS	ASIC company status invalid
	An Australian company previously provided has changed status and is no longer valid. The company status must be either: • Registered • Strike off action in progress • External administration
AR_RDR_FAILED	Invalid director in company.
	This company must have at least one director that either: • Lives in New Zealand; or ▪ Lives in Australia and is a director of an Australian company that is either an: - Australian proprietary company - Australian public company
ERR_NO_DOC_ATTACHED	No document attached while filing annual return (where required for entity type = co-operative)
ERR_NO_DOC_REQUIRED_AR	Document provided while filing AR and none required.
INCORRECT_AR_FILING_MONTH	Annual return filing month not between February to November, inclusively.
ERR_PAYMENT_FAILURE	Payment failure. Direct Debit not enabled. *Direct debit details are not present within the Companies Register for the user/organisation.* Payment failure. Your payment could not be completed.
ERR_ORG_AUTHORITY	The Organisation (as per ID that has been passed in this request) does not currently have authority over this company in the Companies register *"The organisation, that the user belongs to, does not have the required authority over the company to file the annual return."*
ERR_INDIV_AUTHORITY	*"The individual user does not have the required authority over the company to file the annual return."*

Error Code	Description
PARAMETER_INVALID_VALUE	Annual return filing month not between February and November.

Provide or change company Shareholding *(as part of incorporation or post incorporation maintenance)*

| PUT | /{companyUuid}/shareholding | Updates the shareholding in the company with the given company identifier. |

Note: There is no post shareholding. PUT shareholding is to be used for both new additions and updates.

Where a shareholding update is not successful the following error codes may be seen:

Error Codes	Description
MSG045f-01	If dateOfApproval or dateOfShareChangeEvent are not between the incorporation date and todays date.
MSGGEN_007	changeInNumberOfShares is negative number while increasing number of shares.
MSG037d-05	Shares have been over allocated.
MSG037d-06	Shares have been under allocated.
MSG037d-04	A shareholder is not assigned to any allocation.
MSG037d-03	Share allocation has 0 or less shares.
MSG037d-01	No shareholders in an allocation.
MSG037d-20	No share allocation in a company
MSG079_7	Shareholder name contains offensive words.
MSG079_8	Name contains disallowed texts.
MSG079_3	Name contains invalid characters
MSG080_02	Address supplied is not eligible to be provided as a shareholder residential address.
BR037c_006	For other shareholder id registration number corresponds to a NZ registered company.
MSG037a-02-13	Number of characters in address line 1 or address line 3 is less than 2 characters.
MSGGEN_007	Address has invalid character.
MSG037c_02_01	Shareholding contains invalid shareholder id.
ID_OR_SEQNUM_MANDATORY	Neither shareholder id not seq number is present for the shareholder.

Provide or change to company directors *(as part of incorporation or post incorporation maintenance)*

| POST | /{companyUuid}/directors | Adds a new director to the company with the given company identifier. |

| PUT | /{companyUuid}/directors/{directorId} | Updates a director with the given directorId. |

Where a director update is not successful the following error codes may be seen:

Error code	Description
ERR_CONSENT_DOC_ALREADY_UPLOADED	Consent document already uploaded for the director.
ERR_CONSENT_DOCUMENTS_CANNOT_BE_MODIFIED	Consent is already approved, cannot provide another.
MSG045c_02	The company must have at least one director that either: • Lives in New Zealand; or • Lives in Australia and is a director of an Australian company that is either an: Australian proprietary company (APTY); or Australian public company (APUB)
MSG045c_04	Director address effective data or cease director effective date must be between the Director's appointment date and the current date.
MSG045c_05	The Appointment Date must be between the company's incorporation date and the current date.
MSG045c_06	The Appointment Date must be between the company's incorporation date and the current date.
MSG045c_07	The company must have at least one director.
MSG045c_08	MSG045c_06 and MSG045c_07
MSG045c_09	MSG045c_06 and The company must have at least one director that either Lives in New Zealand; or Lives in Australia and also be a director of a company incorporated in Australia
MSG037b_01	Exceeded the maximum number of Directors allowed in the system (400).
MSG037b-11	Director must be over the age of 18.
MSG037b-18	AU director requires Australian Securities & Investment Commission (ASIC) details.
MSG037b-17	Unable to verify the Australian Company Number (ACN) due to connection issues with the Australian Securities & Investment

Error code	Description
	Commission (ASIC).
MSG069a_1	Australian Company Number ACN is a mandatory for AU director.
ERR_ANOTHER_DIRECTOR_ AS_MYSELF_CANNOT_BE_A DDED	Cannot add or update another director as myself, a director as myself already exists.
ERR_NAME_OF_DIRECTOR_ AS_MYSELF_CANNOT_BE_C HANGED	Cannot add or change the name of the director when the director is flagged as myself. To use the name of myself the logged in presenter, do not provide the name.
MSGGEN_800a	Must be at least 2 characters for e.g. Director place of birth
PARAMETER_MANDATORY_ DATE	Address effective date is missing for e.g. Director

Provide or Change to details for company *(as part of incorporation or post incorporation maintenance)*

POST /{companyUuid}/contacts — Adds a new contact to the company with the given company identifier.

PUT /{companyUuid}/contacts/{contactId} — Allows a suitably authorised person to update details of the given company contact.

PUT /{companyUuid} — Updates details of the company with the given company identifier.

Where a company contacts update is not successful the following error codes may be seen:

Error Code	Description
INVALID_CONTACT_ID	Invalid contact ID. It cannot be e.g. deleted
MSG045a_0001	Effective date not in range.
MSG045a_99	Effective date is not working day.
MSG080_04	Address update exceeds maximum number of pending address allowed.
MSG045a_0003	User not allowed to enter pending address with future date.
MSG045a_0005	If updated address is duplicate of current address.
MSG045a_0007	If effective date is same as effective date of an existing pending address.
MSG045a_0004	Maximum number of address is reached.
MSG079_7	Address description contains offensive words
ERR_DOES_NOT_MATCH	The contact type provided (email, address or phone) does not match the contact ID

Upload of a document

| POST | /{companyUuid}/documents | | Allows for a document to be posted by a suitably authorised person. |

Where a document upload is not successful the following error codes may be seen:

Error code	Description
ERR_DOCUMENT_CREATION	Error occurred after receiving uploaded document e.g. • Exceeded maximum document upload size • Failed to convert Word document to Pdf
ERROR_DOCUMENT_REF	Invalid or not found document reference number while attempting to retrieve a document

Reservation of a company name

Check whether a company name may be available for reservation.

Note: Every company name reservation request is still subject to final companies office approval.

| GET | /* | | Company search. |

Where an exact match is found on a company name:

Name Search	API response
Pending name match	200 matching name returned in body
Approved name match	200 matching name returned in body
Registered name match	200 matching name returned in body
External administration name match	200 matching name returned in body
Removed with restoration name match	200 matching name returned in body
Overseas ASIC name match	200 matching name returned in body
Overseas Non-ASIC name match	200 matching name returned in body
NZ Unlimited name match	200 matching name returned in body
NZ Co-operative name match	200 matching name returned in body
Rejected name match	200 empty body response
Deleted name match	200 empty body response
Expired name match	200 empty body response
Withdrawn name match	200 empty body response
Removed name match	200 empty body response
Name available with Warning	400 Body containing details of warning with Error Code beginning

Name Search	API response
	with WARNING_

Where the company name searched upon has validation issues:

Error Code	Message	API Response (example)

MSG032_07	Your proposed name has been rejected because it contains invalid characters. Please amend the name and resubmit.	{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"MSG032_07",
		"message":"Your proposed name has been rejected because it contains invalid characters. Please amend the name and resubmit."
		}
		]
		}

MSG032_09	Your proposed name must not end in 'Limited'. Please amend the name and resubmit.	{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"MSG032_09",
		"message":"Your proposed name must not end in <b>Limited<\/b>.
Please amend the name and resubmit."
		}
		]
		}

MSG032_10	Your proposed name must not contain the word 'Co-operative'. Please amend and resubmit.	{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"MSG032_10",
		"message":"Your proposed name must not contain the word <b>Co-operative<\/b>.
Please amend the name and resubmit."
		}
		]
		}

MSG032_13	Your proposed name was rejected because it contains the word(s) <Restricted Words>, which is protected by <Relevant Legislation Act and/or Section>. Please propose a new name	{ "errorMessage":"Invalid request parameters.", "status":400, "items":[

Error Code	Message	API Response (example)

	and resubmit.	{
		"code":"MSG032_13",
		"message":"Your proposed name was rejected. This name is protected by s 267Gambling Act 2003. Please propose a new name and resubmit."
		}
		]
		}

MSG032_14	Your proposed name was rejected because it exceeds 150 characters in length.
	
	Please amend the name and resubmit.
		{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"FIELD_EXCEEDED_MAX_LENGTH",
		"field":"companyName",
		"message":"Company name exceeded the maximum length(150) allowed."
		}
		]
		}

WARNING_NAME_CONTAINS_PROBABLE_RESTRICTED	Warning Message: Probable restricted word match	{
		
		"errorMessage": "Invalid request parameters.",
		
		"status": 400,
		
		"items": [{
		
		"code": "WARNING_NAME_CONTAINS_PROBABLE_RESTRICTED",
		
		"message": "Your proposed name may cause your application to be rejected. It includes an abbreviation of the name ' World Health Organisation'. This abbreviation is protected by s 16 of the Flags, Emblems, and Names Protection Act 1981, and may only be reserved with the authority of the World Health Organisation. You may proceed with the application by confirming the proposed name. Please provide supporting documentation where possible."
		
		}]
		
		}

WARNING_NAME_CONVERTED_GEOGRAPHIC_NAME	Warning Message: Geographic word match	{ "errorMessage": "Invalid request parameters.", "status": 400,

Error Code	Message	API Response (example)

		"items": [{
		
		"code": "WARNING_NAME_CONVERTED_GEOGRAPHIC_NAME",
		
		"message": "Your proposed name contains a geographic name which is not in the official format. We have replaced the geographic name with the official format as stipulated by the New Zealand Geographic Board. Are you sure HÄ�tea River Limited is the Company Name you wish to reserve?
		You will be unable to change if you confirm this name."
		
		}]
		
		}

Request to Reserve a company name

Error Code	Description	API response (example)

MSG032_07	Your proposed name has been rejected because it contains invalid characters. Please amend the name and resubmit.	{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"MSG032_07",
		"message":"Your proposed name has been rejected because it contains invalid characters. Please amend the name and resubmit."
		}
		]
		}

MSG032_08	Your proposed name must end in 'Limited' or 'Tapui Limited'. Please amend the name and resubmit.	{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"MSG032_08",
		"message":"Your proposed name must end in <b>Limited<\/b> or <b>Tapui Limited<\/b>.
		Please amend the name and resubmit."
		}
		]
		}

Error Code	Description	API response (example)

MSG032_09	Your proposed name must not end in 'Limited'. Please amend the name and resubmit.	{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"MSG032_09",
		"message":"Your proposed name must not end in \<b>Limited\<\/b>.\
		Please amend the name and resubmit."
		}
		]
		}

MSG032_10	Your proposed name must not contain the word 'Co-operative'. Please amend and resubmit.	{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"MSG032_10",
		"message":"Your proposed name must not contain the word \<b>Co-operative\<\/b>.\
		Please amend the name and resubmit."
		}
		]
		}

MSG032_18	Your proposed name has been rejected because it is identical or almost identical to 'Name of Company', which is an existing company on the New Zealand Companies Register.	{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"MSG032_18",
		"message":"Your proposed name has been rejected because it is identical or almost identical to FUDGE LIMITED which is an existing company on the New Zealand Companies Register."
		}
		]
		}

MSG032_13	Your proposed name was rejected because it contains the word(s) \<Restricted Words>, which is protected by \<Relevant Legislation Act and/or Section>. Please propose a new name and resubmit.	{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"MSG032_13",
		"message":"Your proposed name was rejected. This name is protected by s 267Gambling Act 2003. Please propose a new name and resubmit."
		}
		]

Error Code	Description	API response (example)
		}

MSG032_14	Your proposed name was rejected because it exceeds 150 characters in length.
	
	Please amend the name and resubmit.
		{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"FIELD_EXCEEDED_MAX_LENGTH",
		"field":"companyName",
		"message":"Company name exceeded the maximum length(150) allowed."
		}
		]
		}

MSG032_20	Your proposed name is not available because it is considered identical or almost identical to a 'Name of Company' which is a currently approved or pending approval by the Registrar.	{
		"errorMessage":"Invalid request parameters.",
		"status":400,
		"items":[
		{
		"code":"MSG032_20",
		"message":"Your proposed name is not available because it is considered identical or almost identical to INDEX TEST LIMITED which is a currently approved or pending approval by the Registrar."
		}
		]
		}

Name Search	API Response
Pending name match	MSG032-20
Approved name match	MSG032-20
Registered name match	MSG032-18
External administration name match	MSG032-18
Removed Company with current restoration name match	MSG032-18
Overseas ASIC name match	MSG032-18
Overseas Non-ASIC name match	MSG032-18
NZ Unlimited name match	MSG032-18
NZ Co-operative name match	MSG032-18
Rejected name match	201 Response
Deleted name match	201 Response

Name Search	API Response
Expired name match	201 Response
Withdrawn name match	201 Response
Removed name match	201 Response

Incorporation only

Register for tax

Error Code	Description
ERR_NO_TAX_COMPANY_PHONE_PROVIDED	When no company phone contact provided while registering for tax
MSG079_7	Offensive words present in company trading name
MSG080_01	Physical address entered contains non-physical address words like PO Box
MSG037b-10	Can't delete director as the director is also the nominator for a tax representative. The tax representative director nominator must be removed first.
ERR_NOMINATOR_DIR_IRD_MANDATORY	Tax Nominator Director must have IRD Number.
ERR_TAX_NOMINATOR_SAME_AS_NOMINEE	Tax Nominator IRD number cannot be same as Nominee IRD number.
FIELD_CANNOT_BE_ADDED	Employer Registration cannot be added while a Tax Agent has already been provided. The Tax Agent must be deleted first. There is a Tax Agent field that is mandatory and only applicable if a Employer Registration has been provided.
	Employer Registration FBT Return Type cannot be added if not Offering Fringe Benefits (to shareholders and ordinary employees).
FIELD_CANNOT_BE_UPDATED	Offering Fringe Benefits (to shareholders and ordinary employees) cannot be changed to true while a Tax Agent has already been provided. The Tax Agent must be deleted first. There is a Tax Agent field that is mandatory and only applicable if offering fringe benefits.
	Offering Fringe Benefits (to shareholders) cannot be changed while a Employer Registration has already been provided. The Employer Registration must be deleted first. There is a Employer Registration field that is dependent on the value of this flag.

Error Code	Description
MSG037a-03-04	In the tax employer bock if the employment start date is in past or not within 2 calendar months of todays date

Tax Representative

Error Code	Description
ERR_TAX_NOMINATOR_SAME_AS_NOMINEE	Tax Nominator IRD number is same as Nominee IRD number
ERR_NOMINATOR_DIR_IRD_MANDATORY	Tax Nominator director should have an IRD number added.

Submit the incorporation application

POST	/{companyUuid}/incorporate	Submit the incorporation application for the new company

Error Code	Description
DETAILS_MANDATORY	One or more company details like shareholding, directors are missing while trying to incorporate the company.

Error Message - Submit Consent (as part of incorporation)

Error Code	Description
ERR_CONSENT_CANNOT_BE_SUBMITTED	Consent is already submitted and waiting for approval or it's already approved.
ERR_COY_NOT_INCORP_CONSENT_CANNOT_BE_SUBMITTED	Submit consent while company incorporation payment is not done
ERR_NO_COSENT_DOCUMENT_SUBMITTED	Trying to retrieve the consent for director/shareholder when one does not exist.

Error Messages - General

Error code	Description
FIELD_MANDATORY	The field hasn't been provided and is mandatory
FIELD_NOT_NUMERIC	The field is not numeric
FIELD_EXCEEDED_MAX_LENGTH	The field has exceeded the maximum allowable length
INVALID_FIELD_VALUE	The field has an invalid value
INVALID_JSON	The JSON request is invalid
INVALID_FIELD_JSON	There is an invalid field in the JSON request
ATTRIBUTES_CANNOT_BE_UPDATED	The modified field is not modifiable
COMPANY_INCORRECT_STATUS	Cannot add a company (e.g. Shareholder company) that is not in a correct status
ID_OR_SEQNUM_MANDATORY	Either the "id" or "seqNum" must be provided
FIELD_NOT_EQUAL_TO	The field is not equal to another field or a value
ERR_COY_INCORRECT_STATUS	The company is not in the correct status to perform the operation
ERR_NZBN_NOT_FOUND	The company with the given NZBN identifier does not exist
ERR_REQUEST_MISSING_ETAG	Etag(If-Match) missing in request header
ERR_INCORRECT_ETAG	Etag(If-Match) has incorrect value
ERR_ASIC_NONASIC_NOT_SUPPORTED	The NZBN provided matches a company that is incorporated outside of NZ. An entity type of Overseas ASIC or Overseas Non ASIC are not currently supported by this API
ERR_CANNOT_BE_ADDED	The field is already present and cannot be added
EITHER_FIELD_MANDATORY	Either 1 of 2 fields is mandatory and must be provided
PHONE_CONTACT_LENGTH_EXCEEDED	The combined length of the country, area and number fields cannot exceed 15 digits
NO_EMAIL_DOMAIN	Email Address should have domain
INVALID_PHYSICAL_DPID	DPID not found or doesn't resolve to a Physical address type
ERR_INVALID_NAME_RESERVATION_STATUS	When requested Operation cannot be performed while the company name reservation is still not approved.
ERR_ILLEGAL_STATE_OPERATION	Requested operation cannot be performed while the company is in the current status. e.g. Post tax registration details after the company is registered.

Error code	Description
INVALID_PHYSICAL_DPID	Invalid DPID or DPID does not resolve to physical address type.
ERR_COMPANY_UUID_INCORRECT_FORMAT	Company UUID has an incorrect format.
ERR_PAYMENT_FAILURE	Direct Debit payment failed. Failure reason is added to the message.
ERR_FIELD_GREATER_THAN_NUMBER	Field value should be greater than certain number.
FIELD_CANNOT_BE_ADDED	The field cannot be added for a specific reason
FIELD_CANNOT_BE_UPDATED	The field cannot be updated to the value for a specific reason
ERR_ASIC_CONNECTION_ISSUE	ACN Connection times out or not not working at the moment
FIELD_MIN_LENGTH	The field length is less than the allowable minimum
ERR_ILLEGAL_ENTITY_TYPE_OPERATION	The requested operation can not be performed for the company with this entity type
INVALID_REQUEST_PARAM	A request parameter is invalid or is in an incorrect format.